

Sentiment Analysis

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ABSTRACT

Sentiment Analysis (SA) is an ongoing field of research in text mining field. SA (sentiment analysis) is the computational treatment of opinions, sentiments and text. This paper deals in a comprehensive overview of the recent updates in this field. Many recently proposed algorithms amend and various SA applications are investigated and presented briefly in this paper. The related fields to SA (transfer learning, emotion detection, and building resources) that attracted researchers recently are discussed. The main objective of this paper is to give nearly full image of SA techniques and the related fields with brief details. The main contributions in this paper include the sophisticated categorizations of a large number of recent articles and the illustration of the recent trend of research in the sentiment analysis and its related areas.

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KEYWORDS: Sentiment Analysis(SA), Opinion mining(OM)

Introduction:

Sentiment Analysis (SA) or Opinion Mining (OM) is the computational study of people's opinions, attitudes and emotions toward an entity or topic. The entity can represent individuals emotion's and views towards an any topic. These topics are most likely to be covered by reviews. The two expressions sentiment analysis and opinion mining are often interchangeable. However, some researchers stated that OM and SA have slightly different notions [1]. Opinion Mining extracts and analyzes people's opinion about an topic while Sentiment Analysis identifies the sentiment expressed in a text then analyzes it. Therefore, the target of SA is to find opinions, identify the sentiments they express, and then classify their polarity as shown in figure.1.

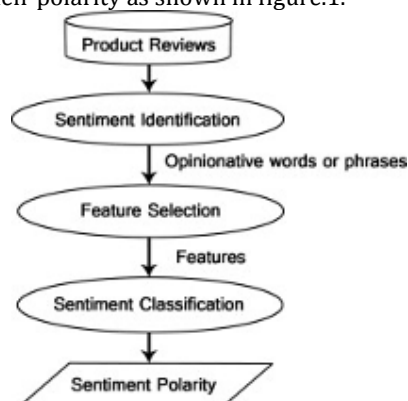


Figure1. Sentiment analysis process on product reviews

Sentiment Analysis can be considered a classification process as illustrated in Figure.1. There are three main classification levels in SA:

1. Document-level Sentiment Analysis
2. Sentence-level Sentiment Analysis
3. Aspect-level Sentiment Analysis

➤ Document-level SA

aims to classify an opinion document as expressing a positive or negative opinion or sentiment. It considers the whole document a basic information unit (talking about one topic).

➤ Sentence-level

SA aim to classify sentiment expressed in each sentence. The first step is to identify whether the sentence is subjective or objective. If the sentence is subjective, Sentence-level SA will determine whether the sentence expresses positive, negative or neutral opinion.

➤ Aspect-level

SA is based on the idea that opinion consists of sentiment and target opinion.

Existing System:

1. Study the text features of social media messages in the context of developing methods for their sentiment analysis.

2. Develop a method for automatic sentiment analysis of Twitter messages.

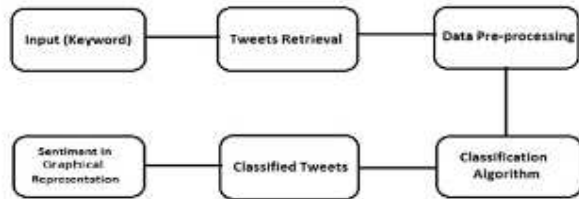
Opinion Mining and Sentiment Analysis, sentiment analysis involves automatic analysis of opinions and emotive lexicons expressed in a text. In the analysis of a text tonality, it is considered that text information on the Internet is divided into two classes: facts and opinions. The definition of an opinion is a key concept. Opinions are divided into two types:

1. Simple opinion.
2. Comparison

A simple opinion contains the statement of an author about one entity. It can be stated directly: "I was pleasantly surprised with the furniture assembly quality", or implicitly: "After the treatment, my health became stronger". In both cases, a simple opinion usually has a positive or negative sentiment. In the analysis of the tonality of a text, the following formal definition is given for the first type of opinion: a tuple of five elements (entity, feature, sentiment value, holder, time) is called a simple opinion, where entity is the object about whose aspect (feature) the author (holder) made an opinion at the time (time).

There are 3 types of emotions (sentiment value): positive, negative and neutral. Neutral emotion means that the text does not contain an emotional component. Entity is a person, organization, event, product or topic of discussion. Therefore, in various publications, entity is also called object or topic. Often, an entity can be represented as a hierarchical tree of components and sub-components.

PROPOSED SYSTEM



Following are the features Included

Step 1: Data Collection:

Collect the data from any social website. Data used in this study are online product reviews collected from Twitter. Experiments for both sentence-level categorization and review-level categorization are performed with promising outcomes. At last, we also give insight into our future work on sentiment analysis.

Step 2: Data Pre-processing:

It removes all unnecessary tweets like re-tweets, replies and also tweets which are not expressing any emotions. Stop words removal, and the entire thing which is implemented in our base paper "student learning".

Step 3: Feature Extraction:

Here we will try different combinations of features like Uni-grams, POS tagging, twitter specific features etc.. Every word of a sentence has its syntactic role that defines how the word is used. The syntactic roles are also known as the parts of speech. There are 8 parts of speech in English: the verb, the noun, the pronoun, the adjective, the adverb, the preposition, the conjunction, and the interjection. In natural language processing, part-of-speech (POS) taggers have been

developed to classify words based on their parts of speech. For sentiment analysis, a POS tagger is very useful because of the following two reasons:

- 1) Words like nouns and pronouns usually do not contain any sentiment. It is able to filter out such words with the help of a POS tagger.
- 2) A POS tagger can also be used to distinguish words that can be used in different parts of speech. For instance, as a verb, "enhanced" may conduct different amount of sentiment as being of an adjective. The POS tagger used for this research is a max-entropy POS tagger developed for the Penn Treebank Project. The tagger is able to provide 46 different tags indicating that it can identify more detailed syntactic roles than only 8. As an example, Table 1 is a list of all tags for verbs that has been included in the POS tagger.

Step 4: Feature selection:

Now we would select the best features. We propose a set of features listed in Table 4 for our experiments. These are a total of 50 type of features. We calculate these features for the whole tweet and for the last one-third of the tweet. In total we get 100 additional features. We refer to these features as Sent-features throughout the paper. Our features can be divided into three broad categories:

Firstly that are primarily counts of various features and therefore the value of the feature is a natural number $\in \mathbb{N}$.

Second, features whose value is a real number $\in \mathbb{R}$. These are primarily features that capture the score retrieved from DAL.

Thirdly, features whose values are Boolean $\in \mathbb{B}$. These are bag of words, presence of exclamation marks and capitalized text.

Each of these broad categories is divided into two subcategories: Polar features and Non-polar features. We refer to a feature as polar if we calculate its prior polarity either by looking it up in DAL (extended through Word Net) or in the emoticon dictionary. All other features which are not associated with any prior polarity fall in the Non-polar category. Each of Polar and Non-polar features is further subdivided into two categories: POS and Other. POS refers to features that capture statistics about parts-of-speech of words and other refers to all other types of features.

Step 5: Classification

Here we will compare Naive Bayes. The Naïve Bayesian classifier works as follows: Suppose that there exist a set of training data, D , in which each tuple is represented by an n -dimensional feature vector, $X = x_1, x_2, \dots, x_n$, indicating n measurements made on the tuple from n attributes or features. Assume that there are m classes, C_1, C_2, \dots, C_m . Given a tuple X , the classifier will predict that X belongs to C_i if and only if: $P(C_i|X) > P(C_j|X)$, where $i, j \in [1, m]$ and $i \neq j$. $P(C_i|X)$ is computed as:

$$P(C_i|X) = \prod_{k=1}^n P(x_k|C_i)$$

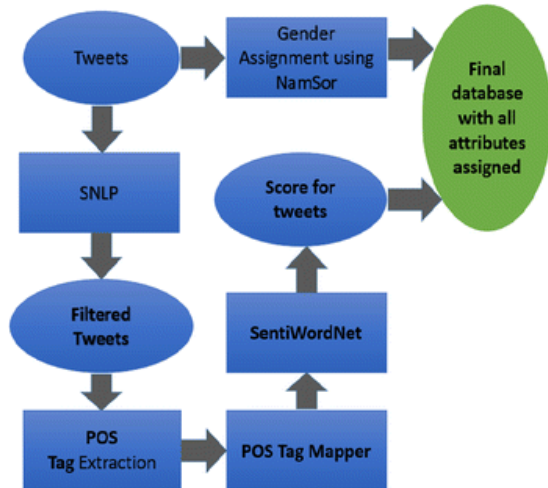
Step 6: Comparison of Results:

As the last step we will compare the results.

2.1 Comparison of models for this task the unigram model achieves a gain of 23.25% over chance baseline. Table 8 compares the performance of our three models. We report mean and standard deviation of 5-fold test accuracy. We observe that the tree kernels outperform the unigram and

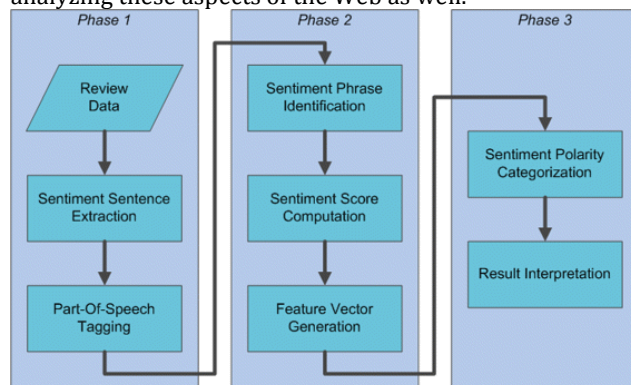
the senti-features model by 4.02% and 4.29% absolute, respectively. We note that this difference is much more pronounced comparing to the two way classification task. Once again, our 100 senti-features perform almost as well as the unigram baseline which has about 13,000 features. We also experiment with the combination of models. For this classification task the combination of tree kernel Senti-features outperforms the combination of unigrams with Senti-features.

DESIGN PHASE



Opinion mining applications are the basic infrastructure of large scale collaborative policymaking. They help making sense of thousands of interventions. They help to detect early warning system of possible disruption in a timely manner, by detecting early feedback from citizens. Traditionally, ad hoc surveys are used to collect feedback in a structured manner. However, this kind of data collection is expensive, as it deserves an investment in design and data collection; it is difficult, as people are not interested in answering surveys; and ultimately it is not very valuable, as it detects “known problems” through pre-defined questions and interviewees, but fails to detect the most important problems, the famous “unknown unknown”.

There is a lot of scope in analyzing the video and images on the web. Nowadays, with the advent of Facebook, Instagram and Video vines people are expressing their thoughts with pictures and videos along with text. Sentiment analysis will have to pace up with this change. Tools which are helping companies to change strategies based on Face-book and Twitter will also have to accommodate the number of likes and re-tweets that the thought is generating on the Social media. People follow and unfollow people and comments on Social Media but never comment so there is scope in analyzing these aspects of the Web as well.

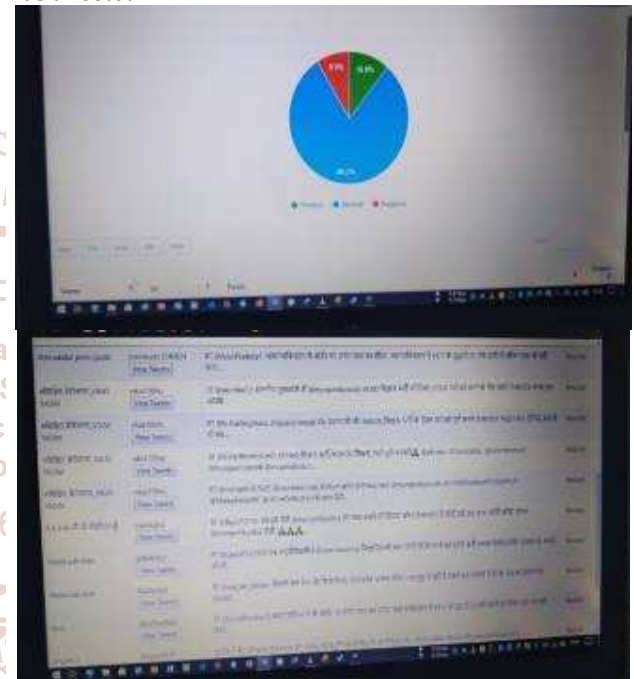


Development Methodology:

This is the output screen of our where you can see the latest trend topic to enter and see the tweets and to get opinion about the people.



And we can enter any keywords to know or to check whether the people are aware or active or not. Next step is to see the analysis and the name of the person from where he has tweeted.



Another way to get an review is twitter world trend:



In this world map we can select the any country to know about the trend topic in their country and to know about the public point of view.

Conclusion

There is a lot of scope in analyzing the video and images on the web. Nowadays, with the advent of Face-book, Instagram and Video vines people are expressing their thoughts with pictures and videos along with text. Sentiment analysis will

have to pace up with this change. Tools which are helping companies to change strategies based on Face-book and Twitter will also have to accommodate the number of likes and re-tweets that the thought is generating on the Social media. People follow and unfollow people and comments on Social Media but never comment so there is scope in analyzing these aspects of the Web as well.

Reference:

- [1] Sentiment Analysis and Opinion Mining by Bing Liu (<http://www.cs.uic.edu/~liub/FBS/SentimentAnalysisand-OpinionMining.html>)
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