Growth of Online Marketing: A Special Case study of India

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ABSTRACT

Internet is creating a borderless world. The borderless growth maintain the more then emotionally and quickly connection on the world. In this time Internet economy is a global economy in overall world. It requires co-ordination between countries to take advantage of the large opportunities on a global scale. Developing countries are increasingly challenging the traditionally developed nations. The innovation of the Internet has major impact from both technology and business point of view. With the rising trend of Internet use, it is important to ensure that the environment that is being created allows for the strengthening of long term relationship with customers. The number of companies and countries all over the world are using E-Marketing. If India could not meet this challenge, it will suffer the market globalization. It is therefore imperative to understand the structural changes taking place in market and also the long term impact of the changes due to online buying especially to understand the reasons/causes influencing the customers to buy online.

Keywords: Borderless, Globalization, E-Marketing, Economy, Internet etc.

INTRODUCTION

Commerce is a wider area for marketing and social services for the peoples of the world with the help of without wireless and paperless work. In this modern and globalization time every one want innovation and new technology based methods for working. E-commerce or electronic commerce gives the more facilities for working in any field. Actually E-Commerce is a deal with the buying and selling of goods and services, or transmitting of funds or data over an electronic platform, mainly the internet. This type of business related to the business to business (B2B), business to consumers (B2C), consumer to consumer (C2C), consumer to business (C2B), and government to consumers (G2C). In this process involved various applications, methods, techniques such as email, fax, Web services, shopping arts, e-newsletters to suppliers and etc. for selling and buying.

INTRODUCTION OF INDIA

India is a country in South Asia. It is the seventh largest country by area, the second most populous country with over 1.2 billion people, and the most populous democracy in the world. Till the date Trend of E-Marketing is continue growing in India, maximum customers are liked the online marking because everyone wants saving of time, money and rush etc. So he likes the online marketing. In India and other countries’ maximum companies join the E-Marketing for every purpose of self and customers. Growth of online customer continuous rise in the world included India. The current population of India is 1,326,801,576 (2016) based on the latest Internet Live Stats. India population is equivalent to 17.84% of the total world population. Second ranks in the list of countries by population but comparatively population 462,124,989 (2016) online users in India.
OBJECTIVES OF THE STUDY

1. To study and analysis the internet users of India.
2. To study the E-Marketing growth of India.
3. To study the growth of India comparative with other countries.
4. To Study the reasons for online Marketing in India.
5. To analysis the better option for improvement of E-Marketing in India.

RESEARCH METHODOLOGY

The study is based on secondary data that has been collected from other secondary sources. The study covers the period of 2010-11 to 2015-16. In the present study, an attempt has been made to growth of E-Marketing in India. These study one related to the Online Marketing sectors.

LIMITATIONS OF THE STUDY

Due to constraints of time and resources, the study is likely to suffer from certain limitations. The limitations of the study are:
1. The study is based on only secondary sources data.
2. The secondary data are collected from other sources for growth of online marketing in India.
3. This study based on the only time period 2010-11 to 2015-16 years.

FOR THIS PURPOSE THE FOLLOWING PROGRAMME HAVE BEEN STUDIED

1. INTERNET USERS OF VARIOUS COUNTRIES WITH INDIA AS 2016.

Graph 1

*Countries's Internet Users % in 2014-15*

![Graph 1](source: Market Realist)

By observing Graph 1 according to population internet users are increased in per year or day by day in overall world. 89% internet users in US this is highest condition and lowest condition in India only 19%. If we see the condition of internet users before the time in India, they have grown the uses for online users and E-Marketing.

2. INTERNET USERS IN INDIA 2015-16 Geographical distribution of internet users in India

*Graph 2 (Million)*

*Internet Users %*

*Graph 3 (Million)*

![Graph 2 and Graph 3](source: Google)
By observing and analyzing the Graph 2 and 3 in India, the internet users are continuously growing per year or day by day for personal, official, and other works. In India, internet users in the year 2010 were 7.5% and in year 2015 the growth of online users was 26% and till the date, the maximum educated and non-educated people use and like the online system process because they know this system can save time and avoid maximum suffering problems. Graph 3 analyses the India’s rural and urban online populations. In India, rural online user’s year 2012 to 2015 increased 100, and urban population year 2012 to 2015 continuously increased 117. These graphs show that the date in India overall rural and urban online users continuously increased.

**ONLINE USERS APPLICATIONS OF INDIA**

**INDIAN ONLINE GROWTH**

Graph 4 (Activities performed in India)

Graph 6

![Activities Graph](attachment)

**Source:** Mobile Consumer Report, a global snapshot 2013

Graph number 4 shows the various types of activities performed by people in India and other countries. But in India, internet users are like SMS 45%, Social Networking 26%, 7% Shopping, 7% Mobile Banking, 17% Email, 13% App, 11% Online music, 8% Instant Messaging, etc., with the help of the online system. Maximum E-Retail companies’ market share & forecast involve in India like Snapdeal, Mantra, Yebhi, Letsbuy, Home shop 18, Naaptol, Flipkart, EBay, and others. Indian online retail market growth is year 2011 1800 Crore and this growth continuously increases year 2015 7200 Crore.

**CHALLENGES OF E-MARKETING IN INDIA**

In India, there are many problems for E-Marketing comparatively other countries like High return rates, cash on delivery, payment gateways inefficiency, a quality penetration, Features phones still rule the roost, Reliable Logistics and Supply Chain, Computer / Internet literacy and effective reach, Tax norms, overfunded competitors are driving up cost of customer acquisition, too many players, startups have to struggle, etc. But growth of E-Marketing continuous increase with many problems till the date but mobile, internet, and social media penetration and growth can be quantified, describing the changes in social values and lifestyles that have accompanied those trends is far more challenging.

**CONCLUSION**

Online marketing especially search a fastly engine for double digit marketing in few Future years of India and world. In this present time, many households used online marketing and growth of online household members continues increased. Maximum E-Marketing companies are foreigner and these companies stable in India. The transaction of online marketing depend on consumers and company, so in this condition the government face the financial loss like that profit, tax, etc. This financial loss is own country and own people. The online marketing gives many facilities for all persons of every country in many areas.
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